Explanatory Note

(This does not form part of the notification, but is intended to indicate its general purport.)

Section 3 of the Kerala State Right to Service Act, 2012 (18 of 2012) empowers the Government to issue notification directing the services being rendered to public, the details of designated officers, stipulated time limit, first appellate authority and the second appellate authority. Now Government have decided to issue notification regarding the services being provided to public from Personnel and Administrative Reforms (Official Language) Department.

This notification is intended to achieve the above object.
GOVERNMENT OF KERALA

Personnel and Administrative Reforms (OL) Department

NOTIFICATION


S. R. O. No. 306/2013.—In exercise of the powers conferred by section 3 of the Kerala State Right to Service Act, 2012 (18 of 2012) the Government of Kerala hereby notify the services mentioned in the Schedule below to be the services that will be rendered by the Government in the Personnel and Administrative Reforms (OL) Department and also notify the designated officers, first appellate authority, second appellate authority and stipulated time limit, in respect of such services, namely:

SCHEDULE

<table>
<thead>
<tr>
<th>Service</th>
<th>Stipulated time limit</th>
<th>Designated Officer</th>
<th>First Appellate Authority</th>
<th>Second Appellate Authority</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disposal of complaints received from the general public regarding issue of orders and other communications in languages other than Malayalam, in Departments, Institutions and Offices where Malayalam has been declared as official language</td>
<td>One month from the date of receipt of the complaint</td>
<td>Section Officer-1 (Official Language Department)</td>
<td>Deputy Secretary (Official Language Department)</td>
<td>Secretary (Official Language Department)</td>
</tr>
</tbody>
</table>

By order of the Governor,

K. Suresh Kumar,
Secretary to Government.
GOVERNMENT OF KERALA

Personnel and Administrative Reforms (OL) Department

NOTIFICATION


S. R. O. No. 306/2013.—In exercise of the powers conferred by section 3 of the Kerala State Right to Service Act, 2012 (18 of 2012) the Government of Kerala hereby notify the services mentioned in the Schedule below to be the services that will be rendered by the Government in the Personnel and Administrative Reforms (OL) Department and also notify the designated officers, first appellate authority, second appellate authority and stipulated time limit, in respect of such services, namely:

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K. SIRESH KUMAR,
Secretary to Government.
Explanatory Note

(This does not form part of the notification, but is intended to indicate its general purport.)

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