

Redressal Mechanisms for Grievances against Content Telecast/Broadcast on Private Satellite TV channels, Private FM channels and Community Radio stations

Do you Know

All Electronic Media including satellite TV channels, local channels, private FM channels and Community Radio stations are required to comply with the norms as prescribed in the Programme Code and Advertisement Code of the Cable Television Networks (Regulation) Act, 1995 and the All India Radio (AIR) Broadcast Code.

These codes, inter-alia, broadly prohibit broadcasting of the following:

- Offends against good taste or decency
- Contains criticism of friendly countries
- Contains attack on religions or communities
- Contains anything obscene or defamatory
- Is likely to encourage or incite violence
- Encourages superstition
- Denigrates women
- Contains anything affecting the integrity of the nation, etc

Where can you read those codes

1. The Programme and the Advertising Codes are available on the website of Ministry of Information and Broadcasting at:

www.mib.nic.in → Broadcasting → Codes Guidelines & Policies → Content Regulation on Private TV Channels → Programme and Advertising Codes

2. All India Radio Broadcast Code is available at:

www.allindiaradio.gov.in → Information → AIR Code

Where can you register your complaint regarding content broadcast over radio and TV

- A. Public can lodge their complaints with the Chairman of the District level Monitoring Committee i.e., the District Magistrate or the Police Commissioner, as the case may be.
- B. Self-regulatory mechanisms regarding monitoring of violation of content broadcast over TV and Radio are also available where complaints can be lodged by public as mentioned below.
 1. News Broadcasting Standard Authority (NBSA) for complaints regarding News Channels (in respect of member channels) – www.nbanewdelhi.com
 2. Broadcasting Content Complaints Council (BCCC) of Indian Broadcasting Foundation for complaints regarding non-News and entertainment channels (in respect of member channels) – www.ibfindia.com
 3. Advertising Standards Council of India (ASCI) for complaints regarding advertisements – www.ascionline.org
- C. Further, public can also register their complaints through the online grievance portal of Department of Public Grievances at www.pgportal.gov.in.
- D. Complaints can also be sent to the Ministry of Information & Broadcasting at:

Postal Address	Email
Director (Broadcasting Content) Ministry of Information & Broadcasting Shastri Bhavan 'A' Wing, New Delhi-110001	dirbc-moib@nic.in

