Redressal Mechanism for Grievances against Content Telecast / Broadcast on Private Satellite Television Channels, Private FM Channels and Community Radio Stations

Do You Know

All Electronic Media including satellite TV channels, private FM channels and Community Radio stations are required to comply with the norms as prescribed in the Programme Code and Advertisement Code of the Cable Television Networks (Regulation) Act, 1995 and the All India Radio (AIR) Broadcast Code.

These codes inter-alia broadly prohibit broadcasting of the following:

- Offends against good taste or decency
- Contains criticism of friendly countries
- Contains attack on religions or communities
- Contains anything obscene or defamatory
- Is likely to encourage or incite violence
- Encourages superstition
- Denigrates women
- Contains anything affecting the integrity of the nation etc.

Where can you register complaint regarding content broadcast over Television and Radio

A. Public can lodge complaints with the Chairman of District Monitoring Committee i.e. the District Magistrate or Police Commissioner as the case may be.

B. Public can also seek self-regulatory mechanism for the monitoring of unlawful content on Television and Radio.
   a. For complaints related to News Channels, the News Broadcasting Standard Authority (NBSA) (in respect of member channels) can be approached – www.nbanewdelhi.com
   b. For complaints related to entertainment and non-news channels, the Broadcasting Content Complaint Council of Indian Broadcasting Foundation (BCCC) (in respect of member channels) can be approached – www.ibfindia.com
   c. For complaints related to Advertisements, the Advertising Standard Council of India (ASCI) can be approached – www.ascionline.org

C. Further, the public can register their complaints online through the portal www.pgportal.gov.in of Department of Public Grievance.
D. Public can also send their complaints to the Ministry of Information and Broadcasting in the following address: Director (Broadcasting Content), Ministry of Information and Broadcasting, Shastri Bhavan, A Wing, New Delhi – 110001, Email: dirbc-moib@nic.in